Student Affairs and International Programs

Presented by: Jeffrey Philpott, Ph.D.



MISSION

The Office of Student Affairs and International Programs (OSAIP) partners with Academic Affairs and Clinical Affairs to enhance student learning, personal development, international education, and student satisfaction at the College. The OSAIP includes staff members who are experts on students, their environments, and leadership and career development.



EXCELLENCE LEADERSHIP INDUIRY INNOVATION PROFESSIONALISM DIVERSITY COMMUNITY SERVICE LEADERSHIP INQUIRY Future Goals: SERVICE DIVERSITY Office of Student INQUIRY COMMUNITY DIVERSITY Affairs and EXCELLENCE DIVERSITY SIONALISM International Programs LEADERSHIP SERVICE INNOVATION 2013-2018 STRATEGIC PLAN CREATING A LEGACY OF LEADERSHIP



Student Affairs and International Programs

- As of July 1st, 2013, International Programs is under the purview of the Office of Student Affairs
 - Rationale:
 - Consolidate and share resources, increasing divisional effectiveness
 - Support admissions goals
 - Strengthen student learning and development by broadening the scope of extra-curricular programs



Office of Student Affairs & International Programs As of July 1st, 2013





Strategic Goal VIII. Create a vibrant sense of community that promotes student engagement, academic success and the development of personal and professional competencies



Strategic Goal VIII. Create a vibrant sense of community that promotes student engagement, academic success and the development of personal and professional competencies

- Identify factors that influence academic and clinical success and implement programs to address these
 - A pilot project entitled *Who is Successful at SUNY and Why* is currently underway and the first results were presented during Orientation for the Class of 2017
- Strengthen academic support programs in tutoring, personal counseling, financial aid counseling, orientation and mentoring
 - Tutoring program: program is currently under evaluation
 - Counseling provided by members of the OSAIP
 - Orientation: Orientation has been revamped to better serve Strategic Goal VIII; a session on entitled "*Being a member of a vibrant community*" has been added to the program.

Assessment: Admissions data used to conduct statistical analysis; Interviews and focus groups with students; Engagement literature



Strategic Goal VIII. Create a vibrant sense of community that promotes student engagement, academic success and the development of personal and professional competencies

- Continue to encourage and support student involvement in organized optometry
 - Boost campus presence of AOA-PAC; ensure high participation on lobby day; continue to communicate the importance of organized optometry in flagship programs (i.e., orientation, symposium)
- Develop comprehensive student life policies and procedures
 - Revise and update Student Handbook



Strategic Goal VIII. Create a vibrant sense of community that promotes student engagement, academic success and the development of personal and professional competencies

- Support and facilitate student involvement in service learning projects and international mission trips
 - International mission trips: Funds from OCNY will help sponsor missions trips
- Provide additional learning opportunities for students to develop personal and professional competencies including those related to time management, reflective thinking, interpersonal skills and civic engagement
 - This goal will be accomplished through learning initiatives developed by the various specialists in student success members of the student affairs team





Admission: Professional OD Program

Graph 6: SUNY T. Science OAT

Graph 7: SUNY Admissions GPA





Admission: Professional OD Program

Graph 8: SUNY Admissions



Graph 9: SUNY Yield (Enrolled/Accepted)





Class of 2018

SUNY College of Optometry Office for Student Affairs

Admissions 5-Year Report (YTD)





SUNY College of Optometry - Office of Student Affairs								
Entering Class FACTS and FIGURES								

4/21/2014

Class Entering: 2014			Class Entering: 2013			Class Entering: 2012			Class Entering: 2011			Class Entering: 2010		
Total Students: 9		94	Total Students:		88	Total Students:		87	Total Students:		80	Total Students:		76
Average Class GPA:		3.54	Average Class GPA:		3.51	Average Class GPA:		3.53	Average Class GPA:		3.56	Average Class GPA:		3.48
Pre-req Sci Class GPA:		3.42	Pre-req Sci Class GPA:		3.34	Pre-req Sci Class GPA:		3.40	Pre-req Sci Class GPA:		3.42	Pre-req Sci Class GPA:		3.35
Total Science Class OAT:		350	Total Science Class OAT:		342	Total Science Class OAT:		347	Total Science Class OAT:		350	Total Science Class OAT:		353
Female:	72.34%	68	Female:	72.73%	64	Female:	73.56%	64	Female:	77.50%	62	Female:	71.05%	54
Male:	27.66%	26	Male:	27.27%	24	Male:	26.44%	23	Male:	22.50%	18	Male:	28.95%	22
Caucasian:	40.43%	38	Caucasian:	45.45%	40	Caucasian:	52.87%	46	Caucasian:	45.00%	36	Caucasian:	48.68%	37
Asian:	41.49%	39	Asian:	40.91%	36	Asian:	37.93%	33	Asian:	38.75%	31	Asian:	39.47%	30
Hispanic:	3.19%	3	Hispanic:	5.68%	5	Hispanic:	1.15%	1	Hispanic:	6.25%	5	Hispanic:	2.63%	2
Black:	1.06%	1	Black:	1.14%	1	Black:	4.60%	4	Black:	5.00%	4	Black:	2.63%	2
Nonresident Alien:	0.00%	0	Nonresident Alien:	6.82%	6	Nonresident Alien:	3.45%	3	Nonresident Alien:	5.00%	4	Nonresident Alien:	6.58%	5
Other:	13.83%	13	Other:	0.00%	0									
Other International:	0.00%	0	Other International:	2.27%	2	Other International:	0.00%	0	Other International:	0.00%	0	Other International:	1.32%	1
Canada:	8.51%	8	Canada:	4.55%	4	Canada:	3.45%	3	Canada:	5.00%	4	Canada:	5.26%	4
Out-of-State:	43.62%	41	Out-of-State:	50.00%	44	Out-of-State:	41.38%	36	Out-of-State:	43.75%	35	Out-of-State:	50.00%	38
In-State:	47.87%	45	In-State:	43.18%	38	In-State:	55.17%	48	In-State:	51.25%	41	In-State:	43.42%	33



Assessment

• Data Collected:

- Acceptance rate/Funnel management
 - Historic applicant data
 - Yield
- Predicting success
 - Class profile
 - OAT scores
 - General and Science GPAs
 - Interview rating, quality of undergraduate experience

- Recruitment

- Top feeder schools/states
- Conferences: e.g., Explore
- Anecdotes
- Satisfaction with admissions process and strategies to increase yield
 - Admissions Satisfaction Survey with students who did and did not choose SUNY Optometry
- **Constant environmental scanning (e.g., Zipcar)**



Out in the wild

Prospects:

Inquired

Applied Accepted

Enrolled

Alumni

- SAT & GRE Lists
- Search Engine Optimization
- Visits to pre-health clubs and fairs
- Engage Pre-health advisors/Career Counselors

- OAT Lists
- Visit to pre-optometry programs
- Webinars (Oregon, BYU, Miami Ohio, U of Wisconsin, Villanova)
- High yield states and schools
- Increased presence in Up State
- NY













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New Student Orientation Personalized Attention High Quality Student Programming



- Increase the IDEA project's ability to attract and retain minority students
 - Content will be created according to grant proposal

DE A	Thele	dealnitiati	/e			5,778 32 Views Subscribers							
		Last 365 days (Mar 10, 2013 – Mar 9, 2014)											
		VEWS	understale	estimated minutes v 10,439	•	subscribers *							
		Engagement	DISLIKES * O	7 daye	SHARES * 0	FAVORITES ADDED	FAVORITES REMOVED						

- Make "leadership potential" and "commitment to public service" explicit criteria for admission to the professional program
 - Admissions Interview rubric will be changed to incorporate these two criterion, and faculty members of the admissions committee will be trained to ask probing questions



- Continue to develop the CSTEP program
 - Increase the number of CSTEP applicants for the Spring and Winter Internship Program and the Summer Academic Program to attract more competitive applicants to the program
 - Conduct outreach and recruitment to minority students throughout the K-16 pipeline by participating in minority recruitment events, hosting minority students at the college for tours and presentations, and collaborating with organizations serving minority students such as the Area Health Education Centers and the CUNY Black Male Initiative.
 - Collaborate with the Director of Admissions on the IDEA Project to recruit more minority students to the field of optometry using social media platforms.
 - Participate in NAMME events and activities and continue as the National Legislative Affairs Chair and NAMME Northeast Legal Affairs Chair/Legislative Affairs Chair.



- Facilitate entering students' transition into housing by providing up-to-date information on housing options, search strategies and neighborhoods.
 - Students will receive information on Housing options, neighborhoods and general information to assist students with their housing search.
 - The student affairs office will create marketing videos that provide information and communication about the housing options available to students.

Assessment: Housing Survey; Admissions Process Satisfaction Survey



Financial Aid

Graph 1: Percent of SUNY OD Students Receiving Financial Aid





Financial Aid

Graph 2: Average Indebtedness of Graduating SUNY OD Students





- Maintain tuition and fees competitive with other schools and colleges of optometry
 - To limit student debt so that SUNY students remain below the national debt average for Optometry Students.
 - Each year every applicant will receive
 - 20 minute Financial Aid Session informing counseling students about borrowing, expenses and student debt.
 - 20 minute Exit interview informing them of their rights and responsibilities as borrowers as well as detailed loan information.
 - Students will not be packaged to their maximum budget without speaking to the Financial Aid Office to insure they are counseled again on debt levels and budgeting choices
 - Financial aid office will compare debt levels and produce a Dashboard with SUNY debt levels
 - SUNY debt levels will be compared to national averages from other optometry schools.



- Maintain tuition and fees competitive with other schools and colleges of optometry
 - To successfully implement and manage a system for awarding, processing and disbursing Financial Aid that best serves the students and complies with Federal Regulations.
 - Director of Financial Aid will attend at least 25 hours of training to insure compliance with Federal Policies mandated by the Department of Education.
 - Every 2 years student satisfaction surveys will be given to students to determine the student satisfaction with the Financial Aid process.
 - Each year there is an audit to determine compliance with Federal and State Policies.
 - Director of Financial Aid will review all polices to determine any procedural changes that need to be made to comply with new Federal regulations.



- Maintain tuition and fees competitive with other schools and colleges of optometry
 - To assist students in managing higher debt levels in this continued environment of decreased Federal and State Support.
 - Counseling sessions focusing on the importance of housing choices and budgeting
 - Counseling on available scholarship funding sources
 - Pursue any options to increase funding for Federal and State grants



Strategic Goal X. Provide students, residents and alumni with the services to succeed in their careers.





CAREER DEVELOPMENT CENTER

Accomplishments and Outcomes 2013-2014





CAREER DEVELOPMENT CENTER

Assessment:

- Feedback from CDC Advisory Board
- Satisfaction surveys conducted after each program
 - Number of attendees for each program
- Information acquired through personalized career counseling sessions

- Focus groups







CDC Activities



Sessions, Presentations and Events



CDC Activities





Inaugural Externship Expo

Impact

1,134 student attendees at events and workshops, thus far.

47% increase in attendance from 2012-2013

10 to 15 Increase in the number of events from 2012-2013



Inaugural Networking with the Doctors Social Event

New Signature Events

Family of Mentors Program

Mentee Class



Mentee Gender Distribution





50 student/resident one-to-one matches for 2013-2014 academic year



Projected growth to 100

student/resident oneto-one matches for 2014-2015 academic year



Career Symposium

3RD ANNUAL CAREER SYMPOSIUM: IMAGINE TOMORROW SUNDAY, APRIL 6, 2014 ACTIVITY CONTRACTOR LOCATION Check-in 8:30 am to 10:00 am Lobby Breakfast 8:30 am to 10:00 am 3rd Floor Welcome: Dr. Heath and Dr. Philpott 10:00 am to 10:15 am Scwharz Intro Video: Imagine Tomorrow: 10:15 am to 10:25 am Schwarz **Optometry's Future** Career Role 1 - The Individual Optometrist Employability Now & Tomorrow 10:25am to 12:00pm TBD There are dozens of criteria that employers use to choose potential employees. Attend the Employability session and hear first-hand what employers are looking for. Will residencies be a basic requirement? Will a Masters in Vision Science or an MBA be critical in the competitive job market? How will health care reform and board certification change the future landscape of optometry? Come listen to our panel of experts, employers, and recent graduates to learn about what will make you stand above the rest and get noticed by future employers Speakers: Dr. Saysha Blazier, Dr. Evan Canellos, Dr. Mark Gordon, Dr. April Jasper, Dr. Andrea Thau Moderator: Dr. Jorge Cuadros The OD Outlier: Fading Fads or 10:25am to 12:00pm TBD Future Niches You can have a fulfilling and successful career that spans beyond the traditional scope of optometry. But how do you find your own unique place within optometry? In this session you will hear from three unique ptometrists who have found different ways to incorporate their passion into their optometric careers. Find out how these doctors combine their daily clinical practice with international care and technological innovation and how you too will find your passion in optometry! Speakers: Dr. Patricia Atie, Dr. Alan Glazier, Dr. Brian Levy 12:00 pm to 1:00 pm 3rd Floor Lunch STATE UNIVERSITY OF NEW YORK

COLLEGE OF OPTOMETRY

159 attendees.

20 guest speakers from China, Puerto Rico, California, Florida, Upstate New York, Massachusetts, and other parts of the U.S.

Industry and private sponsors including two new sponsors: Luxottica and the Confucius Institute.

85% of attendees reported being satisfied to very satisfied with sessions attended.


Vision Expo

STUDENT LUNCH PROGRAM INTERNATIONAL VISION EXPO EAS

Saturday, March 29, 2 12:00pm to 1:30pm



Eat and Meet: Students and docs dialogue and have lunch

1) What is your mode of practice?

- 2) What do you enjoy most about your mode of practice?
- 3) How are you preparing for healthcare reform?4) Why is organized optometry so important?

5) How does social media play a role for you in educating and acquiring patients?

6) Do you have working relationships with other healthcare providers in your area? If so, do you have any suggestions on how to create or maintain these relationships? 7) What format or tools do you use to communicate to other medical professionals? 8) After referral of your patients to another medical professional is it difficult to keep

those patients or is it common for other providers to refer patients back to you? 12:20pm to 12:25pm

Welcome and Introductory Remarks

Dr. Susan Fisher, NYSOA President & Chelsea Ashlaw. NYSOA Student Society President at SUNY Optometry

> 12:25pm to 1:25pm **Optometry Games Program**

Students from the class of 2014 are chosen for the Optometry Games and must find their mode of practice match

> 1:25pm to 1:30pm Raffle Prizes

NYSOA Business Partners



Partnered with NYSOA and Vision Expo East (VEE) to create and implement Student Lunch Program-Optometry Games–for 330+ students at VEE on Saturday, March 29, 2014.

5 doctors representing various modes of practice: 1) Academia; 2) VA Hospital; 3) Private Practice; 4) Retail/Commercial; 5) OD/MD **Practice**



Career Counseling





CDC Career Portal: Symplicity Software

The CDC Career Portal is a career services management website with features to:

- Allow employers to list job and internship opportunities
- Enable Administrators to capture counseling notes
- Provide online space for students to save/create their CV
- Monitor user hires

Launch Date April 29, 2014

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Student Services	CDC Career Portal			
Disability Services	Del 171 Cherry Const. Cherry Hills, Characteristics and a second strategy of the second strategy of the			
Career Development Center	The CDC Career Portal allows SUNY Optometry students, residents, faculty and alumni the opportunity to search local and national optometry jobs and internship opportunities. The CDC Career Portal			
Clubs and Student	features a resume builder to create and store your professional information as well as letter writing			
Organizations	tools. Keep up-to-date with workshops and sessions provided by the CDC as well as career resources posted in the Resources Library.			
Student Council	 Construction of the second seco			
College Traditions	SUNY Optometry Students/Residents/Faculty			
Download Student Handbook	Students, residents and faculty can access the CDC Portal by using the login box and using your already existing SUNY Optometry Network Account username and password (userxxxx; password).			
	Student Career Services Log-in			
	Log-in			
	Alumni			
	SUNY Optometry Alumni may gain access to the CDC Career Portal by contacting:			
	Career Development Center			



Learning Objectives

Activity	Learning	Questions	Learning Outcomes	Program Outcomes	
	Goals	Explored			
Meet the Residents Showcase	Year 1 Year 3	Is a residency right for me?	To use personal and educational goals to guide the career decision making process.	62% of survey respondents reported they are more interested in pursuing a residency as a result of attending the Showcase.	
			To develop a thorough understanding of the career options available to the O.D. graduate.	80% of survey respondents reported the Showcase was helpful toward meeting their career goals.	
The Global Optometrists	Year 1 Year 2 Year3	What role do optometrists play in providing international optometric care? What is the experience like providing optometric care to the less fortunate around the world?	To set and articulate a personal career philosophy. To use personal and educational goals to guide the career decision making process. To understand the effect of one's personal and educational goals on others. To assess and relate personal interests, competencies, needs, and expectations, education, experience, personal background and desired lifestyle to the employment market. To demonstrate commitment to a personally and professionally	 85% of survey respondents reported that the presentation was helpful in having them understand the role optometrists can/do play in providing international optometric care. 86% of survey respondents reported that they are more interested in providing international care as a result of attending the presentation. 82% of survey respondents reported that presentation was helpful toward meeting their career goals. 	
			satisfying career path.		



International Programs



Center for International Programs

Mission

 The Center for International Programs was created to advance the institutional goal of increasing SUNY Optometry's international presence. It serves to promote, support and centralize SUNY College of Optometry activities that relate to international students and faculty attending SUNY as well as SUNY students and faculty engaged in educational, research or service activities outside the United States.



Objectives of the New International Programs:

- Augment the College's admissions objectives to enroll a more diverse and international student community
 - Increase enrollment of international students into professional OD program (direct enrollment)
 - Support enrollment of international students into PhD programs
 - Develop a degree completion program (accelerated program) in partnership with Academic Affairs
 - Develop dual-degree programs (Wenzhou Model)
 - Continue to determine which countries have interest in higher level education and can benefit from course or completion programs
 - France: Negotiations are currently underway with ISO in France to establish a summer program for 5 qualified students



Objectives of the New International Programs (Cont'd):

- Make international programs more relevant to current students
 - Proposed project:
 - Culture and the Doctor-Patient Relationship
 - Create and deliver workshop on the effect of culture on the doctor-patient relationship
 - Workshop will be delivered in person at SUNY Optometry and via webinar to other schools and colleges of optometry



Objectives of the New International Programs (Cont'd):

- Improve healthcare internationally by brining eye care to where its most needed and by helping countries expand scope of practice
 - Support mission trips around the world
 - South Africa: Three faculty members are delivering a refresher and therapeutics course in partnership with University of KwaZulu-Natal in South Africa this summer





• Confucius Institute

- Further refine CI's mission, purpose, goals, and objectives
 - Further develop outreach, including programmatic content, of Confucius Institute
 - Make CI programs relevant to current students
 - Develop programmatic content that is healthcare related
 - Mobilize staff and resources

 Create consortia of SUNY CIs, as well as New York City CIs





Confucius Institute (cont'd)

- Program Development:
 - Educate students and College community in Traditional Chinese Medicine (TCM) philosophy, principles, methods, & techniques
 - How can western medicine learn about, incorporate, and apply TCM to modern evidence-based medicine?
 - Seminar on Chinese and Western Healthcare (coming soon)
 - Confucianism and Healthcare (see next slide)







(Seminar presented at Healthcare Symposium organized in collaboration with Confucius Institute for Business)



Confucius Institute (cont'd)

- Increase enrollment in Chinese language classes
- Build strong relationship with Hanban
- Budget: Develop new budget that is tied to goals and objectives of the CI
- Hiring of teachers (Mu) and volunteers
- In light of possible future budget cuts, identify Chinese corporate sponsors





- Wenzhou Medical University
 Develop new programs
 Joint degree program
 - Summer Academic/Clinical program





温州醫科大學

International Programs

• Next Steps:

- Develop strategic positioning paper
- Continue to conduct needs assessment with key stakeholders
 - Faculty, administration, students
- Conduct market research
- Consolidate funds
- Join SUNY-wide initiatives
 - e.g., SUNY Global Health Initiative; SUNY J Visa Consortium etc.



International Programs

• Next Steps (Cont'd):

- Confucius Institute
 - Rebrand CI
 - Develop new programs and budget
 - Hire staff/volunteers
 - Develop Chinese corporate sponsors
- WMU
 - Determine which programs (joint degree/summer) are feasible



Thank you!

